

Affinity Search Customer Charter

We aim to provide high quality services, information and advice for both our clients and candidates. This Charter sets out the standards we work towards:

We are committed to:

- BEING AMBASSADORS OF ETHICAL RECRUITMENT PRACTICE
- PROVIDING AN HONEST, RESPECTFUL AND PROFESSIONAL SERVICE
- PROVIDING TRUE AND ACCURATE INFORMATION AT ALL TIMES
- COMMUNICATING EFFECTIVELY AND EFFICIENTLY
- MAINTAINING CONFIDENTIALITY AND PRIVACY
- BUILDING LONG TERM RELATIONSHIPS
- RESPECTING DIVERSITY

Our Working Practices

Clients

- As a client you can be assured our specialist consultants have in-depth industry knowledge and experience
- We comply with and adhere to all current legislation
- We will fully disclose all fees, charges and terms and conditions prior to the acceptance of an assignment
- Our terms and conditions are clear and transparent
- We will only put forward the best candidates who are suitable for the position being offered
- We will not actively headhunt any employee from a client company
- We will always resolve any disputes in a fair and ethical manner

Candidates

- As a candidate you can be assured our specialist consultants have in-depth industry knowledge and experience
- We will ensure confidentiality and privacy at all times
- We respond to all parties after interview and provide worthwhile and constructive feedback
- We comply with and adhere to all current legislation
- We respect and encourage diversity